# WelchAllyn

# **Service Manual**

# AudioScope<sup>™</sup>/ AudioScope 3<sup>™</sup>

**Screening Audiometers** 

4341 State Street Road
P.O. Box 220
Skaneateles Falls, NY 13153-0220

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#### **SERVICE MANUAL**



# Audioscope ✓ Audioscope 3 ✓ Screening Audiometers

Single Hearing Level Models: 23020, 23000, 23040
Three Hearing Level Model 23300
Charging Stand 71123
Charging Transformers: Australia - 71036, Europe - 71032, Japan -71030, United Kingdom 71034, United States - 71040

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4341 State Street Road Skaneateles Falls, NY 13153-0220 ECN#5-32904 Service Manual pn 230260 Rev. A, 5/96

# **Revision History**

Rev.	Date	Section	Title	Author	Description
A	5/31/96	1	General Info.	RJS	Intro of Document
Α	5/31/96	2	Service	RJS	Intro of Document
Α	5/31/96	3	Troubleshooting	RJS	Intro of Document
Α	5/31/96	4	Disassembly/Repair	RJS	Intro of Document
Α	5/31/96	5	Drawings/Specs.	RJS	Intro of Document

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A00277	Audiometer Handle Test Specifications	. D/1 of 1
A00984	P.C.B. Test Spec AudioScope II	. D/1 of 1
A00273	Electronics Module Test Specification	. D/1 of 2
A00273	Electronics Module Test Specification	. D/2 of 2
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# SECTION 1: General Information

#### 1.1 To Service Personnel

Read and understand the AudioScope operating instructions manual pn. 230231-2. The information in this Service Manual is subject to change without notice and should not be construed as a commitment by Welch Allyn. Welch Allyn assumes no responsibility for any errors that may appear in this manual.

#### Who to contact:

If the product and/or its operation varies significantly from any description therein, please contact:

Welch Allyn Medical Products Division Product Service Department, 4341 State Street Road, Skaneateles Falls, NY, 13153-0220, U.S.A. Phone (315) 685-4445, or (800) 669-9771. Fax (315) 685-4653

This product has been designed to provide a high degree of safety and reliability. However, we can not guarantee against the deterioration of components due to aging and normal wear.

All service and repairs must be performed by authorized Welch Allyn personnel or agents, using approved Welch Allyn replacement parts and approved process materials. Failure to do so will invalidate the product warranty. Please refer to the product warranty for specific coverage.

USING ADHESIVES: ALWAYS WEAR SAFETY GLASSES AND PROVIDE AD-EQUATE VENTILATION WHEN USING CA ADHESIVES, CA ACCELERATORS, AND RTV ADHESIVE SEALANTS. READ AND OBEY WARNINGS, CAUTIONS, INSTRUCTIONS, AND RECOMMENDATIONS PRINTED ON CONTAINER AND CORRESPONDING MSDS SHEETS

CAUTION: PRIOR TO DOING REPAIR WORK, UNPLUG POWER CORD ON CHARGER TO ELIMINATE SHOCK HAZARD. USE GROUNDING MAT AND GROUNDING STRAP TO REDUCE CHANCES OF DAMAGE TO ASIC IN HANDLE.

# 1.2 Limited Warranty

Welch Allyn warrants the AudioScope, when new, to be free of defects in material and workmanship and to perform in accordance with manufacturer's specifications for a period of one year from the date of purchase from Welch Allyn or its authorized distributors or agents.

Welch Allyn will either repair, replace or recalibrate any components (except lamps) found to be defective or at variance from the manufacturer's specifications within this time at no cost to the customer, except for transportation expenses. For rechargeable batteries, warranty is extended to two years. It shall be the purchaser's responsibility to return the instrument directly to Welch Allyn or to an authorized distributor, agent or service representative.

This warranty does not include breakage or failure due to tampering, misuse, neglect, accidents, modification or shipping. This warranty is also void if the instrument is not used in accordance with the manufacturer's recommendations or if repaired by other than a Welch Allyn or authorized agent. This warranty can be extended to a three year period provided the instrument is returned for recalibration annually. Submission of instrument registration card is required. Purchase date determines warranty and recalibration requirements. No other express warranty is given.

To receive service assistance or to ask questions regarding this warranty, please call or write:

Welch Allyn Product Service Dept.
Welch Allyn, Inc.
Medical Products Division
4341 State Street Road
Skaneateles Falls, New York 13153 USA
1 (800) 669-9771 or (315) 685-4445

Note: The U.S. Occupational Safety and Health Administration (OSHA) recommends that audiometers be calibrated annually. Arrangements for calibration can be made by returning the instrument registration card. In addition a daily biological check may be performed. This is accomplished by a person with known normal hearing who listens to the tones for intensity and quality. There is a moderate fee for recalibration. \*Re-printed from PN230108, Instrument Registration Card

# 1.3 Introduction to AudioScopes

The Welch Allyn AudioScope (audiometer) enables the practitioner to perform a fast, painless and objective test for early hearing loss. The Audioscope 3 starts with a Practice Tone (PT) of 1,000 Hz at a dB HL dependent upon the selected Screening dB HL. (Refer to Page 5 of Operating Instructions). After the Practice Tone (PT), the Audioscope 3 provides screening at all four speech frequencies: 1,000 Hz, 2,000 Hz, 4,000 Hz, and 500 Hz. This test can be performed at one of three hearing levels: 20 dB, 25 dB, or 40 dB. Selection of the hearing level is dependent on the age of the patient. Note: there is no PT with single level AudioScopes. If a hearing problem is suspected, the patient is referred to a specialist for diagnosis.

The AudioScope contains a 3.5 volt halogen lamp and otoscope lens for viewing the tympanic membrane and the ear canal prior to and during hearing screening.

There are two types of Welch Allyn AudioScopes in use today:

• The first type is the **single hearing level** instrument of which there are three models. Although they are obsolete, they can still be calibrated if they are functioning according to specifications. Service parts are not available.

```
AudioScope pn 23020 - 20 dB (no PT)
AudioScope pn 23000 - 25 dB (no PT)
AudioScope pn 23040 - 40 dB (no PT)
```

 The second type is the three hearing level (MultiLevel) Audioscope 3. (Also known as AudioScope II) There are two versions of this second type.

Audioscope 3 pn 23300 - 20, 25, 40 dB (1000 Hz PT)

The **original version** of the AudioScope 3 **(three hearing level)** up to and including serial number 969999 utilizes an ASIC module. This instrument is calibrated by adjusting miniature potentiometers on the printed circuit board. Although the main board/ ASIC is being phased out at the time of this writing, they can still be calibrated if they are functioning according to specifications. Some parts are available. (See Repair Parts, Section 2.2)

#### **NEW VERSION:**

A **new version** (starting in 1996 with serial number 967000) differs from the first Audioscope 3 in that a Microcontroller is used instead of the ASIC. Performance specifications of the new AudioScope 3 are identical to the earlier AudioScope 3, and the part number remains the same. Since this version utilizes a Microcontroller with digitally adjusted pots and not mechanical potentiometers, calibration is much easier. Tool T-13765 is used to electronically adjust the board. This advance eliminates the limitations of mechanical potentiometers and reduces calibration time.

The operation and calibration of all five of these screening audiometers is explained in this manual.

#### Important note to Service Personnel

#### **Board Replacement on AudioScope 3:**

Welch Allyn manufactures only the Audioscope 3 as of Oct. 1986. As of 1996, starting with serial no.967000 a new version Audioscope 3 utilizes a Microcontroller (does not have ASIC) and is calibrated using the T-13765 Calibrator Box. It has digital potentiometers for calibration, not mechanical pots. All previous models were calibrated using mechanical potentiometer. Calibration of all types of AudioScopes is explained in this manual. If the ASIC fails on an AudioScope 3, the whole board will be replaced with the new board containing the digitally adjustable Microcontroller. This board will fit the Audioscope 3 with no modifications. Unit performance is the same.

#### **Obsolescence of Single Level AudioScope:**

Single Level AudioScopes are <u>over ten years old</u>. Service Parts are not available. Recalibrations CAN be performed on properly functioning single level AudioScopes. For failed units, save the lamp, battery, and charging stand/transformer for use with Audioscope 3.

AudioScope 3 Handle Controls and features are shown in the figure below.

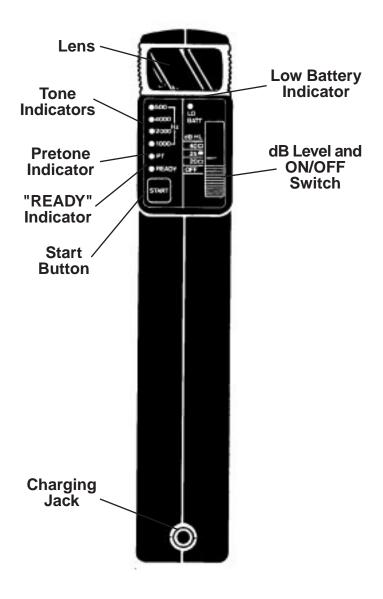


Figure 1.3, MultiLevel AudioScope 3 controls

## 1.4a Basic System Description

There are three components to the Welch Allyn AudioScope: the hand held AudioScope handle, the Charger stand and transformer.

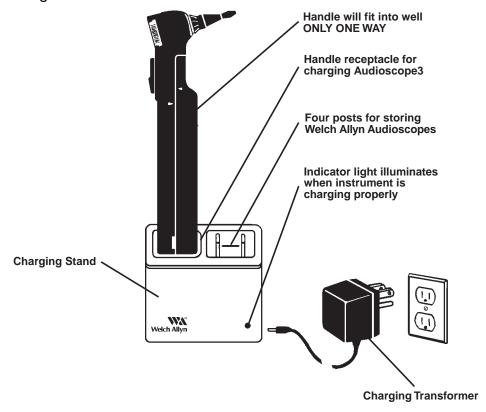


Figure 1.4a Basic System Components

# 1.4b AudioScope Charging Stand

The charging stand holds the handle and specs and is the interface between the Handle and the charging current of the wall transformer. Insertion of the handle into the charging well completes the charging circuit. A LED illuminates when the handle is in the well and the charging circuit is complete.

# 1.5 Use of the AudioScope (Screening)

Read pg. 6-8 of Operating Instructions pn230231-2 (shown below) for full details of the screening procedure.

**CONTENTS** 

# AudioScope 3\* Operating Instructions

Tradi Hear	icetional Testinging Level Chartening Audiometry	3
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	oScope®—US Patent No. 4,56 oSpec®—Patent No. 4,380,998	

Operating Instructions pn 230231-2 table of contents.

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Note: The following excerpt is only an outline intended for general familiarization by service personnel. This outline is not intended to replace above referenced Operating Instructions pn 230231-2.

- 1. Check that lens is centered in instrument.
- Select an area that is relatively quiet and free from distracting sounds.
   See page 26 of Operating Instructions for Maximum Permissible Ambient Noise for the different screening levels.
- 3. Select appropriate size specula and twist onto instrument. USE ONLY GRAY-TIPPED WELCH ALLYN AUDIOSPECS.
- 4. Turn Audioscope 3 "ON" by sliding the selection switch to the desired screening level.
  - 5. Instruct patient to respond appropriately to sound. Insert the tip of the speculum into the ear canal. Position the tip so that the tympanic membrane or a portion of it can be visualized.
  - 6. Depress START button and observe each tone and the patient's response. Repeat these steps for opposite ear.
  - 7. Remove instrument from patient's ear and turn off. Return to the Charging stand. (REFER TO Operating Instructions).

# 1.6 Operating Program

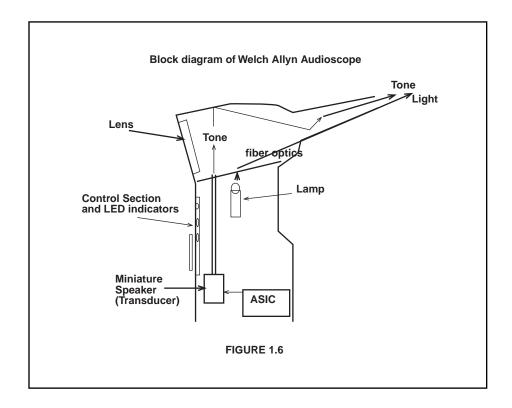
of Models 23020, 23000, 23040 Single Hearing Level AudioScope

NOTE: Since these models of AudioScopes are well over ten years old, the circuitry is no longer available. If this circuitry fails, the Single Level AudioScope is no longer repairable. Recalibrations CAN be performed if the unit is functioning properly. If the unit fails, however, the lamp, battery, and charging stand/transformer can be re-used with the Audioscope 3.

See Fig. 1-6 Block Diagram of Welch Allyn AudioScope.

• SINGLE HEARING LEVEL AudioScope models (20,25,40 dB) use the same basic circuitry with the exception of the value of R 21 and the adjustments on VR2.

Model:Ohms of R21:20 dB AudioScope =11 Ohms25 dB AudioScope =20 Ohms40 dB AudioScope =130 Ohms



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Sequence:	Cause:	Effect:
1. manual	Switch "ON"	Lamp "ON", Ready LED "ON"
2. manual	Press "START"	U4 activated
3. logic	pin 11 goes to 0v	activates LED (500 Hz LED.)
	U4 pulls pin 20 to 0v	selects resistance between pin 7 of U2 and ground.
	this charges C5	produces 500 Hz sine wave at pin 2 of U2
	U4 also selects resistance between pin 14 of U4 and pin 5 of U3.	this resistance is adjusted for the output amplitude of the 500 Hz tone only and is used to control output amplifier U3.
	(Process repeats for the 1000	Hz, 2000 Hz, and 4000 Hz tones.)
4. logic	pin 4 goes to 0v	activates LED (1000 Hz LED.)
	U4 pulls pin 22 to 0v	selects resistance between pin 7 of U2 and ground.
	this charges C5	produces 1000 Hz sine wave at pin 2 of U2
	U4 also selects resistance between pin 15 of U4 and pin 5 of U3.	this resistance is adjusted for the output amplitude of the 1000 Hz tone only and is used to control output amplifier U3.
5. logic	pin 12 goes to 0v	activates LED (2000 Hz LED.)
	U4 pulls pin 21 to 0v	selects resistance between pin 7 of U2 and ground.
	this charges C5	produces 2000 Hz sine wave at pin 2 of U2

Sequence:	Cause:	Effect:
	U4 also selects resistance between pin 17 of U4 and pin 5 of U3.	this resistance is adjusted for the output amplitude of the 2000 Hz tone only and is used to control output amplifier U3.
6. logic	pin 3 goes to 0v	activates LED (4000 Hz LED.)
	U4 pulls pin 1 to 0v	selects resistance between pin 7 of U2 and ground.
	this charges C5	produces 4000 Hz sine wave at pin 2 of U2
	U4 also selects resistance between pin 16 of U4 and pin 5 of U3.	this resistance is adjusted for the output amplitude of the 4000 Hz tone only and is used to control output amplifier U3.
7. logic	cycle completes itself	Ready LED illuminates
8. manual	switch off	unit deactivates, lamps & logic off

# 1.7a Operating Program:

#### 23300 (ASICTYPE) up to and including serial no.9609999

#### Multi-Level Audioscope 3 ASIC

The Three Hearing Level Audioscope 3 up to and including Serial Number 960999 uses an ASIC (single application specific integrated circuit) Microprocessor. This component *is not a service part.* If the ASIC Microprocessor should fail, it will be necessary to replace the Circuit Board/ASIC assembly with the new *Microcontroller* based circuit board Part No. This is an easy replacement and does not affect unit operation. Calibrate the *Microcontroller* based Audioscope 3 with T-13765 AudioScope Calibrator Box explained in Section 2.7.11

#### **Tone Generation:**

External resistors and capacitors are used to generate four different tones at hearing levels of 20, 25, 40 dBs. The output amplitude is determined by SW2 which selects one resistor for a hearing level of either 20, 25, or 40 dBs respectively.

Operation begins with switching the unit <u>ON.</u> The examination halogen lamp illuminates immediately. When the start button is depressed, the AudioScope begins to generate a sequence of tones starting with PT of 1000 Hz, which is 20 dB higher than the manually selected specific hearing level. Then the 1000 Hz, 2000 Hz., 4000 Hz and 500 Hz tones are generated in that order at the same hearing level. When the cycle is complete, the AudioScopes returns to the ready state indicated by the Green "Ready" LED. The whole cycle is completed in less than 20 seconds.

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Sequence:	Cause:	Effect:
1. manual	Switch "ON"	Lamp "ON", Ready LED "ON"
2. manual	Press "START"	ASIC activated
3. logic	pin 20 goes low	activates PT (PreTone) LED (D6)
	PreTone 1kHz sine wave appears at ASIC Pin 4 and is amplified and then applied to speaker from ASIC Pin 7	Speaker produces 1 kHz PreTone
	(General cycle is repeated for and 4000 Hz and 500 Hz.)	r TEST tones: 1000 Hz, 2000 Hz,
4. logic	ASIC Pin 21 goes low	activates 1 kHz LED (D5)
	1kHz sine wave appears at ASIC Pin 3 and is amplified and then applied to speaker from ASIC Pin 7	Speaker produces 1 kHz Tone
5. logic	ASIC Pin 22 goes low	activates 2 kHz LED (D4)
	2kHz sine wave appears at ASIC Pin 6 and is amplified and then applied to speaker from ASIC Pin 7	Speaker produces 2 kHz Tone
6. logic	ASIC Pin 23 goes low	activates 4 kHz LED (D3)
	4kHz sine wave appears at ASIC Pin 5 and is amplified and then applied to speaker from ASIC Pin 7	Speaker produces 4 kHz Tone

Sequence:	Cause:	Effect:
7. logic	ASIC Pin 24 goes low	activates 500 Hz LED (D2)
	500 Hz sine wave appears at ASIC Pin 2 and is amplified and then applied to speaker from ASIC Pin 7	Speaker produces 500 Hz Tone
8. logic	cycle completes itself and activates D1	Ready LED illuminates
9. manual	switch off	unit deactivates, lamps & logic off

# 1.7b Operating Program:

# 23300 (Microcontroller type serial no.9670000 and higher) Multi-Level Audioscope 3 (Microcontroller/non ASIC)

Sequence:	Cause:	Effect:
1. manual	Switch "ON"	Lamp "ON", Ready LED "ON"
2. manual	Press "START"	MICRO activated
3. logic	U4 pin 9 goes to 3 V	activates PT (PreTone) LED (D3)
4. logic	U4 pulses pin 4	U4 ramps U5 (digital pot) to calibrated level. This establishes feedback resistance for U3C.
	U4 sequentially toggles pin 19, 20, 21, 22	Generates digital base amplitude sinewave at pin TP10
	(General cycle is repeated for and 500 Hz.)	TEST tones: 1000, 2000, 4000,
5. logic	U4 pin 8 goes to 3 V	activates 1000 Hz LED (D4)
	U4 pulses pin 4	U4 ramps U5 (digital pot) to calibrated level. This establishes feedback resistance for U3C.
	U4 sequentially toggles pin 19, 20, 21, 22	Generates digital base amplitude sinewave at pin TP10
6. logic	U4 pin 7 goes to 3 V	activates 2000 Hz LED (D5)
	U4 pulses pin 4	U4 ramps U5 (digital pot) to calibrated level. This establishes feedback resistance for U3C.
	U4 sequentially toggles pin 19, 20, 21, 22	Generates digital base amplitude sinewave at pin TP10

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Sequence:	Cause:	Effect:
7. logic	U4 pin 6 goes to 3 V	activates 4000 Hz LED (D6)
	U4 pulses pin 4	U4 ramps U5 (digital pot) to calibrated level. This establishes feedback resistance for U3C.
	U4 sequentially toggles pin 19, 20, 21, 22	Generates digital base amplitude sinewave at pin TP10
8. logic	U4 pin 5 goes to 3 V	activates 500 Hz LED (D7)
	U4 pulses pin 4	U4 ramps U5 (digital pot) to calibrated level. This establishes feedback resistance for U3C.
	U4 sequentially toggles pin 19, 20, 21, 22	Generates digital base amplitude sinewave at pin TP10
9. logic	cycle completes itself and activates D2	Ready LED illuminates
10. manual	switch off	unit deactivates, lamps & logic off

# 1.8 Technical Specifications

#### • Charging Stand:

Model# Application:

71123 Charging Stand for all models of AudioScope

#### **Charging Transformers**

Model#: Application:

71040 USA and Canada

71036 Australia
 71032 Europe
 71030 Japan

71034 United Kingdom

#### Handles:

Frequencies - 500, 1000, 2000, 4000 Hz +/- 3% Distortion - Less than 3% total harmonic

distortion as measured at transducer input

Rise/fall times - 20 to 200 msec. as measured

between the -1 and -20 dB points.

Tone duration - 1.5 seconds +/- 0.2 seconds

Pause between tones - Varied between 1.0 and 2.0 seconds

Sound level - Sound levels were established by threshold loudness

balance method to TDH-39 receiver with MX41/AR cushion per ANSI S3.6-1969 Ref. Thresholds. These levels were established in an independent study and are equivalent to standard audiometric headphones. +/- 3 dB @ 500, 1000,

and 2000 Hz, +/- 4 dB @ 4000 Hz.

This corresponds to the following absolute sound pressure levels when the instrument is coupled to an occluded ear simulator per ANSI Std. No. S3.25-1979:

Freq.	for 20 dB HL	for 25 dB HL	for 40 dB HL
500	28.2 - 31.6	33.2 - 36.6	48.2 - 51.6
1000	26.3 - 28.3	31.3- 33.3	46.3 - 48.3
2000	31.1 - 34.2	36.2 - 39.2	51.2 - 54.2
4000	32.0 - 35.8	37.0 - 40.8	52.0 - 55.8

Lamp - 3.5 v Halogen, 20 hr avg. life

Battery - 3.5 v nickel cadmium rechargeable pn72300 650 mA/hr.

Continuous use - 50 minutes (approx) between full charge

# **SECTION 2:**

# Service

#### 2.1 Intent of Service Manual

This manual provides technical assistance to trained service personnel for diagnosing, repairing, calibrating/testing the AudioScope handle and Charging Stand and replacing parts listed in Section 2.2. See the table of contents for a complete listing of manual contents.

Welch Allyn part numbers (PN#), and material numbers (M#), appearing in this manual are current at the date of publication. Order replacement parts by referencing your latest bill of materials or parts catalog. Part number changes, product updates, or new test procedures should be noted on the appropriate page of this manual by the manual owner. Notices announcing these changes should be attached to the manual.

<u>Caution:</u> prior to doing repair work, unplug power cord on charger to eliminate shock hazard. Use grounding mat and grounding strap to reduce chances of damage to ASIC in handle.

<u>Caution:</u> when using adhesives: Always wear safety glasses and provide adequate ventilation when using adhesives, accelerators, and RTV adhesive sealants. Read and follow all appropriate recommendations in corresponding MSDS sheets.

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# 2.2 Repair Parts For AudioScopes

Note: Order parts from most recent Bill of Materials/Repair:

The attached bill of materials shows replacement parts currently available from Welch Allyn.

Part number	Description
711427-501	Housing assembly Charging stand
711413	Holder f/handle & specula
711419-501	Rubber feet (set of 4)
711418-501	Base plate assembly
711421	Mounting hardware kit
711420	#6 x 3/4 PHPS HD screw self tap
230035-2	Miniature transducer
230038	Transducer boot
230029-1	Stabilizing grommet
200055-502	Lens holder assembly
230073-505	Housing assembly
230080-502	Cover assembly
230201-501	Electronics module assembly AS3*
710205	Power jack
72300	3.5 volt rechargeable battery
06200	3.5 volt halogen lamp

<sup>\*</sup>single level AudioScope modules pn 230001-501 are No longer Available.

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T# & M#

Revision A

Item description:

# 2.3a Lists of Tools/Fixtures/Documents for Service and Calibration\*

\* The U.S. Occupational Safety and Health Administration (OSHA) recommends that audiometers be calibrated annually. Arrangements for calibration can be made by returning the instrument registration card. In addition a daily biological check may be performed. This is accomplished by a person with known normal hearing who listens to the tones for intensity and quality. There is a moderate fee for recalibration.

Properly trained technicians will need specialized commercially available test equipment, custom made (Welch Allyn T-tools) specialized tools and fixtures, basic electronic hand tools and Welch Allyn specifications and drawings to properly diagnose, calibrate, and repair the AudioScope and charger base.

Function:

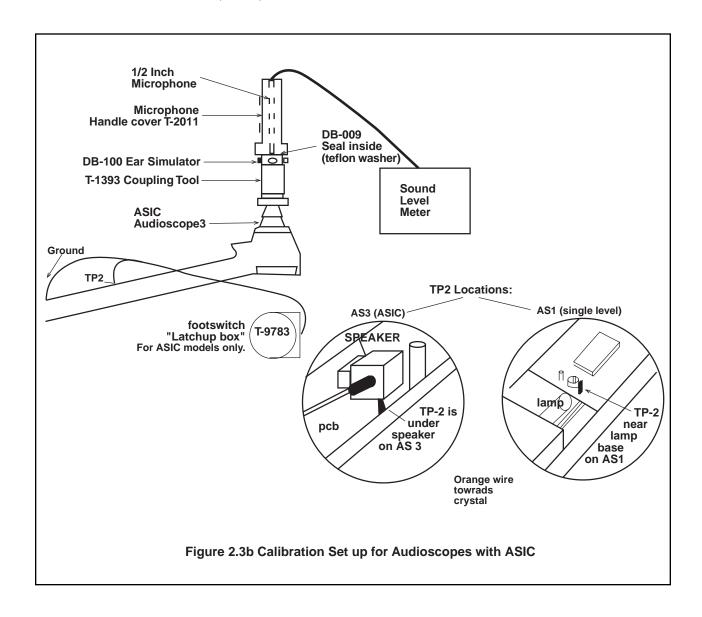
item description:	runction:	I# & IVI#
B&K 2231 Modular Precision Sound Level Meter	Measures sound output	
B&K 4134 1/2" Microphone	Sound pick-up	
B&K 1625 1/3 to 1 Filter	Acoustic filter	
B&K Power Supply (6 V.D.C.)	Powers B&K 2231	
Knowles DB100-R 496 Occluded Ear Simulator	Connects T-1393 and T-2011	
Knowles DB-009 Teflon washers	Seals microphone and DB-100 connection	
Oscilloscope Tektronix 2230A or Equiv. (storage type)	Calibration and testing	
ESD mat and wrist-strap	Repair	
Electronic Technicians hand tools kit	General Repair	
Digital Volt Ohm Meter	Troubleshooting/Repair	
Soldering Station	Repair	
Rosin Core Solder, .020", 63Sn/37Pb	Repair	M-31446
G.E. RTV 108 (Clear/Thick)	Repair	M-30313
Power Supply (0 - 5 VDC @ 1 Amp)	Testing	T-3769
AudioScope Holding Device	holds AudioScope	T-1539
Coupling Tool for Microphone	Holds AS to DB-100 assembly	T-1393
Latchup Box for AudioScope 1 and Audioscope 3 with ASIC s/n <=969999	Holds Tones	T-9783
Microphone Handle Cover	Holds Microphone to DB-100	T-2011
AudioScope Calibrator for Microcontroller	·	
digital adjust (non ASIC)		T-13765
Charging jack pin-spanner	charging jack ring nut tool	T-10912

Drawing#	Description	Size/# sheets
A02030	Repair Calibration Spec. for AudioScope II	B/1 of 1
A00277	Audiometer Handle Test Specifications	D/1 of 1
A00984	P.C.B. Test Spec AudioScope II	D/1 of 1
A00273	Electronics Module Test Specification	D/1 of 2
A00273	Electronics Module Test Specification	D/2 of 2
A00985	Audio Module III Test Spec	D/1 of 1
A01825	AudioScope III Sound Equipment Calibration	
	and Setup	C/1 of 1
A00942	Charging Stand Electrical Test Spec.	A/1 of 1
230230	Audio II Schematic (PCB for ASIC version)	D/1 of 1
230215	PC Board Ass'y (for ASIC version)	D/1 of 1
236630	PCB Schematic (for Microcontroller version)	
Parts catalog	g pages	
230137-3	Nos.23000,23020,23040 AudioScope	A/1 of 1
230237-1	No. 23300 AudioScope II and 3	A/1 of 1
711408-2	No. 71123 Charging Stand	A/1 of 1

# 2.3b Tools and Fixtures Setup for Calibration

#### AudioScope and AudioScope 3

s/n<=969999 (ASIC)



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# 2.3c Tools and Fixtures Setup for Calibration

AudioScope 3 s/n >=970000 (Microcontroller)

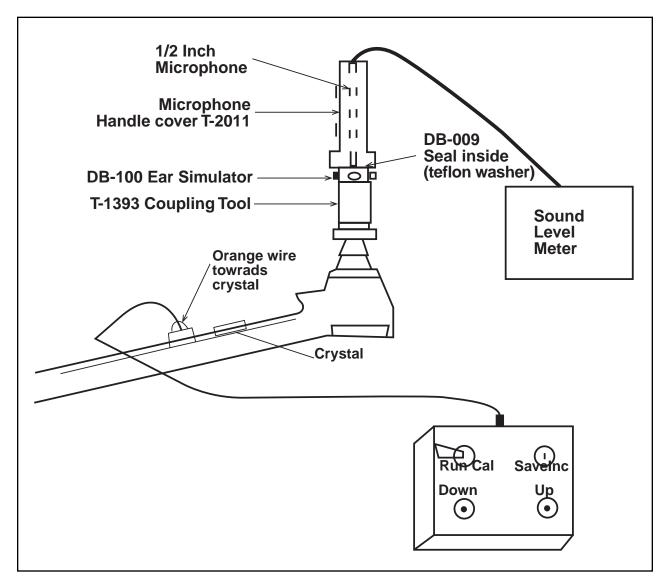


Figure 2.3c Calibration set up for AudioScope 3 with Microcontroller using Calbox T-13765

# 2.4 Training

The AudioScope is a sophisticated audiometric device and must be serviced and calibrated by trained . They must possess demonstrated skills in this area using specialized and calibrated sound measuring equipment. This Service Manual is the basis for delivering competency based skills training to technicians or service engineers who already possess knowledge and skills in the use of electronic equipment as listed in the Specialized test equipment Section 2.3. They must also be able to properly use certain commercially available equipment and hand tools for diagnosis, calibration, assembly, and board level repairs of the AudioScope and charger base. See Fig.2.3

This manual provides specific information for diagnosing, repairing, calibrating and testing the AudioScope handle and Charging Stand. Refer to the Table of Contents for complete information on the manual.

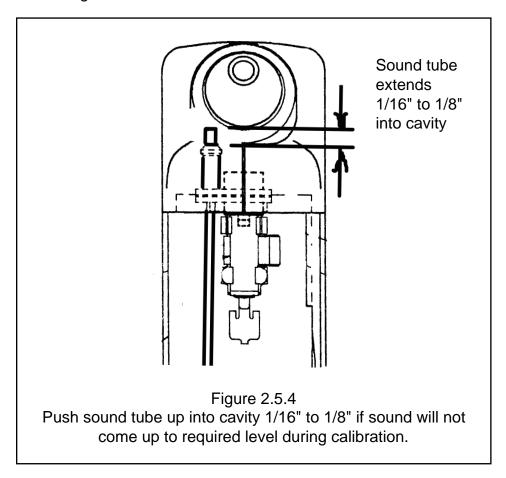
Use this manual for Self Training. Have an AudioScope system on hand to help with familiarization and repair practice. Read each complete repair step before starting hands-on practice.

Use this manual for Group Training. The technician will acquire and retain service information and service skills for the AudioScope product as a result of well prepared and executed training sessions. Conduct detailed demonstrations of required repair tasks then allow time for supervised practice. Set up sessions to allow the trainee time to individually practice all repair procedures. Evaluate trainee progress by observing trainee performance and then recording it on the appropriate form. Each trainee must have the opportunity to practice the procedure(s) after it has been demonstrated by the instructor.

- ●Tell them how and why.
- •Show them how with explanations.
- Provide for supervised practice by the trainees.
- •Record results and conduct follow-up training as necessary.

# 2.5 Calibration Procedure: Single Level AudioScope

- Incoming bench checks: Prepare the AudioScope for calibration.
  - 2.5.1 Check the tightness of the two slotted screws near battery positive spring.
  - 2.5.2 Check the tightness of the charger jack.
  - 2.5.3 Remove RTV from the potentiometers.
  - 2.5.4 Check that the sound tube extends at least 1/16" to 1/8" into the cavity behind the lens. If it does not, move it upwards. Use fingers. Long nose pliers could bend or crush the sound tube. See Figure 2.5.4 below.



#### • Preparation of Sound Equipment:

2.5.5 — Set up your sound equipment as per "AudioScope II Sound Equipment Calibration and Setup Procedure A01825"

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#### Calibration:

Materials Required: Audiometer Handle Test specification A00277

1 sheet (This is the process.)

Electronics Module Test Specification, A00273

2 sheets (These are the specifications.)

**Note:** A note appearing on the specification reads "Exact Measurements are not required for 100% inspection". This note does not apply to sound settings. Adjust the AudioScope according to the printed sound settings and their tolerances as shown on the print.

Your Sequence:	Original Step number from A00277:	Modifications if any:
• 2.5.6	step 1 Start Button	Check for smooth operation.
• 2.5.6	step 2 On/Off Switch	
• 2.5.7	step 3 L.E.D.s	LED.s must be bright.
• 2.5.8	step 4 Rattle	
• 2.5.9	step 7 Cover	
• 2.5.10	step 8 Pneumatic Seal	Check seal before sound.
• 2.5.11	step 5 Sound Level	
• 2.5.12	step 9 Charge	
• 2.5.13	step 10 Lamp Ejector	
• 2.5.14	step 11 Trained Listener	

Calibration is complete.

If Single level AudioScope does not take calibration, unit is not serviceable. Customer should be advised that unit is obsolete, parts are not available. Lamp, battery, and charging system can be used on new AudioScope 3.

# 2.6 Multi Level AudioScopes

23300 (ASIC TYPE) up to and including serial no.9609999

- **Incoming bench checks:** Prepare the AudioScope for calibration.
  - 2.6.1 Check the tightness of the two slotted screws near battery positive spring.
  - 2.6.2 Check the tightness of the charger jack.
  - 2.6.3 Remove RTV from the potentiometers.
  - 2.6.4 Check that the sound tube extends at least 1/16" to 1/8" into the cavity behind the lens. If it does not, move it upwards with long nose pliers taking care not to bend or crush the sound tube. See Figure 2.5.4
- Preparation of Sound Equipment:
  - 2.6.5 Set up your sound equipment as per "AudioScope II Sound Equipment Calibration and Setup Procedure A01825"
- Calibration:

Materials Required: Audiometer Handle Test Specifications A00277

1 sheet (This is the process.)

Electronics Module Test Specification, A00985

1 sheet (These are the specifications.)

**Note:** A note appearing on the specification reads "Exact Measurements are not required for 100% inspection". This note does not apply to sound settings.

Adjust the AudioScope according to the printed sound settings and their tolerances as shown on the print.

Sequence:	Origina	al Step number from A00277:	Modifications if any:
• 2.6.6	step t1	Start Button	Check for smooth operation.
• 2.6.7	step t2	On/Off Switch	
• 2.6.8	step 3	L.E.D.s	LED.s must be bright.
• 2.6.9	step 4	Rattle	
• 2.6.10	step 7	Cover	
• 2.6.11	step 8	Pneumatic Seal	Check seal before sound.
• 2.6.12	step 5	Sound Level	

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Sequence:	Original Step number from A00277:	Modifications if any:
• 2.6.13	step 9 <b>Charge</b>	
• 2.6.14	step 10 Lamp Ejector	
• 2.6.15	step 11 Trained Listener	

#### Calibration is complete.

If Audioscope 3 (ASIC) does not take calibration, proceed to troubleshooting section. After repair of the Audioscope 3, calibrate. The new Microcontroller based board will be used to replace older AudioScope 3 boards that have failed.

### 2.7 Calibration Procedure,

Multi Level AudioScopes 23300 (MICROCONTROLLER type, serial no.9670000 and higher)

- **Incoming bench checks:** Prepare the AudioScope 3 for calibration.
  - 2.7.1 Check the tightness of the two slotted screws near battery positive spring.
  - 2.7.2 Check the tightness of the charger jack.
  - 2.7.3 Check that the sound tube extends at least 1/16" to 1/8" into the cavity behind the lens. If it does not, move it upwards with long nose pliers taking care not to bend or crush the sound tube.
- Preparation of Sound Equipment:
  - 2.7.4 Set up your sound equipment as per "AudioScope II Sound Equipment Calibration and Setup Procedure A01825"
- Calibration:

Materials Required: Audiometer Handle Test Specifications A00277

1 sheet (This is the process.)

Electronics Module Test Specification, A00985

1 sheet (These are the specifications.)

**Note:** A note appearing on the specification reads "Exact Measurements are not required for 100% inspection". This note does not apply to sound settings.

Adjust the AudioScope according to the printed sound settings and their tolerances as shown on the print.

Your Sequence:	Original Step number from A00277:	Modifications if any:
• 2.7.5	step 1 Start Button	Check for smooth operation.
• 2.7.6	step 2 On/Off Switch	
• 2.7.7	step 3 L.E.D.s	LED.s must be bright.
• 2.7.8	step 4 Rattle	
• 2.7.9	step 7 Cover	
• 2.7.10	step 8 Pneumatic Seal	Check seal before sound.

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Your Sequence:	Original Step number from A00277: Modifications if any:						
• 2.7.11	step 5 Sound Level: Follow steps "a" - "h" below.						
а	Set Run/Cal switch on T-13765 to "RUN" position.						
b	Attach AudioScope Calibration Box T-13765 to 8 pin header connector with orange wire of T-13765 connector towards crystal.						
С	Turn Audioscope 3 On and set to "25 dB" Observe Green LED. It should be lit.						
d	Place the RUN/CAL switch on the cal box to the "CAL" position. The green READY light should flash. The orange PT (PreTone) light should be on.						
е	Use the 1000 Hz filter on the B&K, adjust the PreTone level to the specified level per A00985 (in Section 5 of this manual), using the UP and DOWN buttons on T-13765. (The level will change in prescribed increments each time the buttons are depressed.						
f	When desired level is set, depress the SAVE & INCR button. The handle will move to the next tone to be adjusted.						

#### Repeat above sequence for all remaining frequencies. Select correct filter on B&K.

- g Switch unit to 40 dB. Repeat above process only checking readings are in tolerance, but not making adjustments. Switch unit to 20 dB. Repeat checking.
- h Switch the RUN/CAL switch RUN position. Microcontroller Audioscope 3 is now calibrated, and will run with new settings.
- 2.7.12 step 9 Charge
- **2.7.13** step 10 **Lamp Ejector**
- 2.7.14 step 11 Trained Listener

**Calibration is complete.** If Audioscope 3 (Microcontroller) does not take calibration, proceed to troubleshooting section. After repair of the Audioscope 3, calibrate.

# **SECTION 3:**

# Troubleshooting 23300

# 3.1 Troubleshooting AudioScope 3

s/n <=969999 (ASIC)

Complaint	Cause	Corrective Action
Unit does not turn on. Green LED does not light.	Low battery voltage.	<b>Substitute</b> with charged test battery and retest.
		Replace battery. Retry.
		If green LED remains unlit, replace board.
	Cold solder joint at battery terminal.	Restore connection by reflowing joint.
	Defective contact in power jack will not close when charge plug is removed.	Replace power jack.
Low battery voltage	Defective power jack	Replace housing.
	Defective charging circuit	Inspect circuit. Restore.
Speaker does not produce tones.	Cold solder joint at speaker or wire to PCB.	Restore connection by reflowing joint.
	Broken speaker wire	Repair wire.
	Defective speaker	Replace speaker.
	No voltage at TP2	Replace Board
4-K range does not calibrate.	Defective speaker	Replace Speaker. If still does not cal, replace PCB and retest.
Housing fails air seal test.	Gasket not seated correctly	Remove lens assembly and rotate 180 degrees. Reinstall and retest.
	Leaking Lens Gasket	Replace housing.
	Leaking Stabilizing Grommet	Replace
	Defective housing	Replace housing.

Complaint	Cause	Corrective Action
Halogen lamp does not light.	Low battery voltage.	Recharge or replace battery.
<b>3</b>	Defective halogen lamp.	Replace.
Handle does not charge.	Bent or broken charging contacts in charging well.	Re-shape contact(s) Replace Housing Assembly
Excessive battery drain.	Shorted lamp.	Replace Lamp.

# 3.2 Troubleshooting Audioscope 3

s/n >=970000 (MICROCONTROLLER / NON-ASIC)

Complaint	Cause	Corrective Action		
Unit does not turn on. Green LED does not light.	Low battery voltage.	Substitute with charged test battery and retest. Replace battery. Retry. If green LED remains unlit, replace board.		
	Cold solder joint at battery terminal.	Restore connection by reflowing joint.		
	Defective contact in power jack will not close when charge plug is removed.	Replace power jack.		
Low battery voltage	Defective power jack	Replace housing.		
	Defective charging stand	Check circuit and restore.		
Speaker does not produce tones.	Cold solder joint at speaker or wire to PCB.	Restore connection by reflowing joint.		
	Broken speaker wire	Repair wire.		
	Defective speaker	Replace speaker.		
	No voltage at TP2	Replace Board		
Does not calibrate at a particular frequency.	Defective speaker	Replace Speaker. If still does not cal, replace PCB and retest.		
Does not calibrate at any frequency.	Call box plugged in backwards.	Plug cal box connector into PCB with orange wire towards crystal.		
PRETONE L.E.D. is blinking	Unit needs calibration.	Calibrate		

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Complaint	Cause	Corrective Action			
Housing fails air seal test.	Gasket not seated correctly	Remove lens assembly and rotate 180 degrees. Reinstall.			
	Leaking Lens Gasket	Replace housing.			
	Leaking Stabilizing Grommet	Replace.			
	Defective housing	Replace housing.			
Halogen lamp does not light.	Low battery voltage.	Recharge or replace battery.			
<b>.</b>	Defective halogen lamp.	Replace lamp.			
Handle does not charge.	Bent or broken charging contacts in charging well.	Re-shape contact(s) Replace Housing Assembly			
Excessive battery drain.	Shorted lamp.	Replace Lamp.			

### **SECTION 4:**

# Disassembly and Repair, AudioScope 3

## 4.1 Disassembly Procedure, Audioscope 3

**Caution:** The battery and lamp become very hot during operation.

Allow ten minutes of cool-down time before opening unit.

Abstract: The Printed Circuit Board and power jack are easily removed from the handle housings. The spring steel charger well contacts on the handle are spring steel and will snap when attempting to spread them too far. The mini-transducer (speaker) and sound tube are easily removed from the board without removing the board from the handle housing. The rubber gasket that seals the sound tube to the AudioScope head is called a Stabilizing Grommet. This grommet can be changed if it leaks air. Air leaks can deteriorate the performance of the instrument. Air leaks are a result of rough handling and resultant broken seals in the housing halves, or bad gaskets around the lens and or the stabilizing grommet.

Lens gaskets are installed during assembly before right and left side cases are bonded together. Replacement is not covered in this manual.

#### 4.1.1 Prepare the unit for disassembly or service.

- Turn the LOCKED/OPEN knob on the bottom of the AudioScope to OPEN (the two lines should meet together at the bottom). Use a flathead screwdriver or coin.
- Slide the top of the housing backwards, exposing the battery and board.
- Lift the battery out by pulling upwards on the positive end.
- Remove the lamp by pressing the blue button on the board.

#### 4.1.2 Speaker removal.

Do not try to pull the sound tube out of the boot since the boot end of the sound tube is flared.

- Gently push the speaker boot (containing the speaker) off of the metal spring clip.
- Gently pull the speaker out of the boot.
- Note the position of the red and black wires relative to the imprinting on the speaker and un-solder them.

#### 4.1.3 Speaker replacement.

- Solder red and black wires to new speaker in the order noted above (in step 4.1.3).
- Gently press the speaker into the speaker boot.

#### 4.1.4 Stabilizing Grommet removal. \*(sound tube gasket near lamp).

- Slide the speaker boot off of the clip and pull the sound tube out of the stabilizing grommet.
- Peel the old grommet out of the ring at the end of the board.
- Install new grommet by carefully pressing it into the ring.
- Insert the sound tube into the stabilizing grommet and then slide the speaker boot (containing the speaker) onto the spring clip.
- Adjust the height of the sound tube so that approximately 1/8" extends into the housing behind the lens. See Figure 2.5.4
- Perform a leak check on the instrument after replacing stabilizing grommet.

#### 4.1.5 Printed circuit board removal.

- Unscrew two screws at the positive terminal end of the circuit board.
- Pull the board towards the battery compartment and carefully lift the board out.

#### 4.1.6 Power jack removal.

- Unscrew jack ring nut with T-10912
- Un-solder three connections on back of jack.
- Remove jack from housing.

#### Reassembly

#### 4.1.7 Install power jack.

- Put jack through hole in housing so that three tabs line up with components.
- Restore connections by soldering three components to tabs on jack.

#### 4.1.8 Place board into housing.

- Place the switch on the housing on the "off" position.
- Place the switch mounted on the circuit board to the 40 dB position. towards the yellow LED.
- Position the sound tube gasket into the hole in head of the instrument.
   The 5/16" round rubber ring will line up with the end of the fiber optic bundle.
- Gently push the board back into its original position. The tab of the switch will engage the cavity of the switch button.

4.1.9	Prepare the	unit for functional	check and	calibration.

Place a known good lamp into the unit.
Place a known good, charged battery into the unit.
Perform full functional check per A specifications
Check frequency and amplitude / Calibrate unit.

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# 4.2 Disassembly Procedure, Charging Stand.

**Abstract:** The Charging Stand disassembles to three main components: the base plate, the holder, and the housing assembly. If the internal circuit board fails, replace the housing assembly. Bent charging contacts can not be replaced since they are heat-staked into the housing assembly.

#### 4.2.1 Prepare charger stand unit for disassembly.

- Unplug charging transformer from mains.
- Remove specula.

#### 4.2.2 Base plate assembly removal.

- Unscrew four screws holding the base plate assembly to the housing assembly.
- Push the base out of the housing (if it sticks) with the handle of a screwdriver or small hammer.
- Lift the holder (top portion of the charging stand) out of the housing.

#### 4.2.3 Rubber feet.

- Push old rubber feet out of base plate.
- Push replacement feet into holes in base plate.

#### 4.2.4 Reassemble.

- Slide holder into housing assembly. Do not crush contacts.
- Place base into housing assembly.
- Attach base to housing assembly with four screws.

#### 4.2.5 Test

- Connect a known good charger to the Charging Stand jack.
- Put a "known good" handle into the charging well.
- Charging light will light if stand is functioning normally.

## **SECTION 5:**

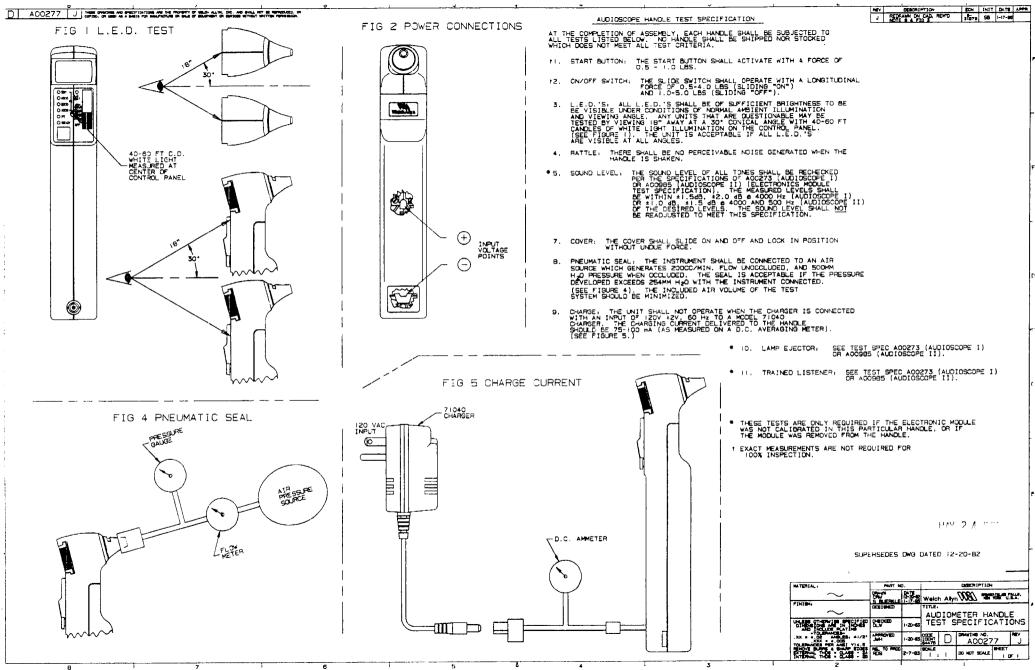
# Drawings / Test Specifications

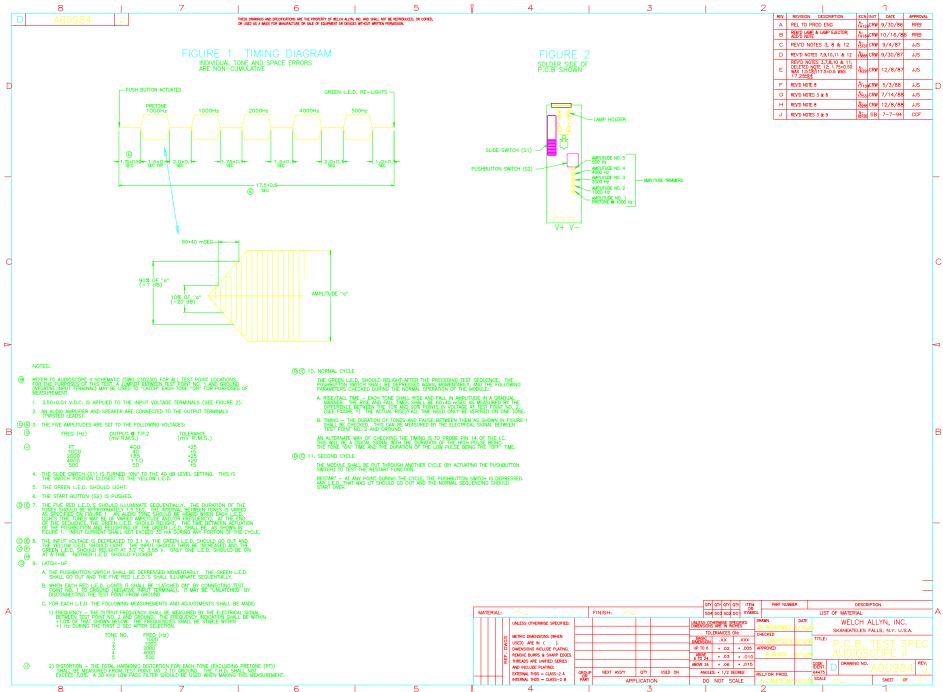
# 5.1 Drawings and Test Specifications

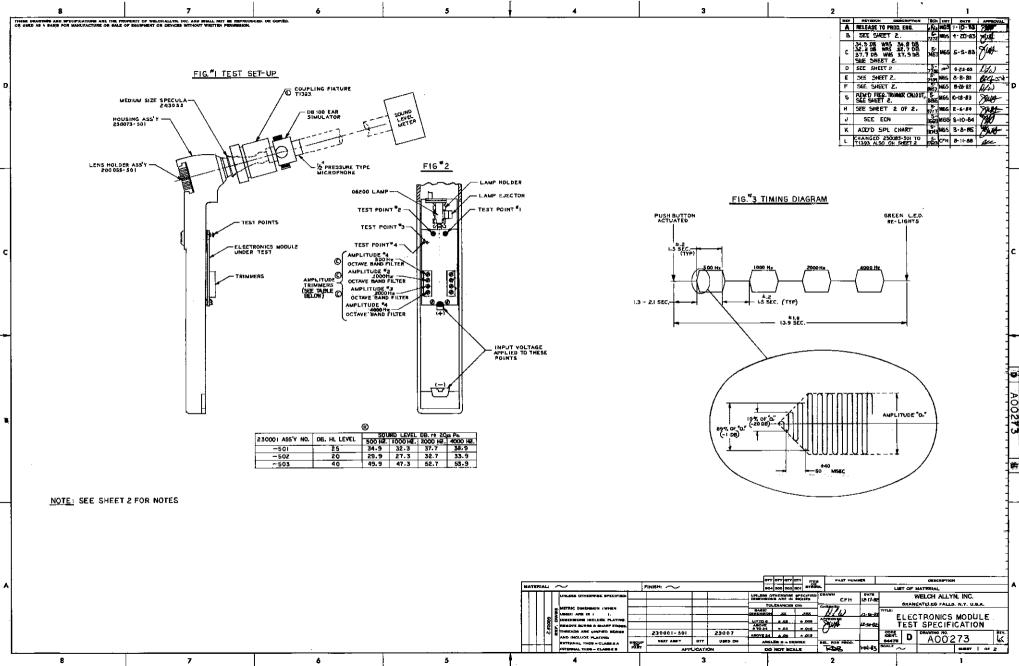
This section contains the following documents for service and calibration of AudioScopes.

Drawing#	Description	Size/# sheets
A02030	Repair Calibration Spec. for AudioScope II	B/1 of 1
A00277	Audiometer Handle Test Specifications	D/1 of 1
A00984	P.C.B. Test Spec AudioScope II	D/1 of 1
A00273	Electronics Module Test Specification	D/1 of 2
A00273	Electronics Module Test Specification	D/2 of 2
A00985	Audio Module III Test Spec	D/1 of 1
A01825	AudioScope III Sound Equipment Calibration and Setup	C/1 of 1
A00942	Charging Stand Electrical Test Spec.	A/1 of 1
230230	Audio II Schematic (PCB for ASIC version)	D/1 of 1
230215	PC Board Ass'y (for ASIC version)	D/1 of 1
236630	PCB Schematic (for Microcontroller version)	В

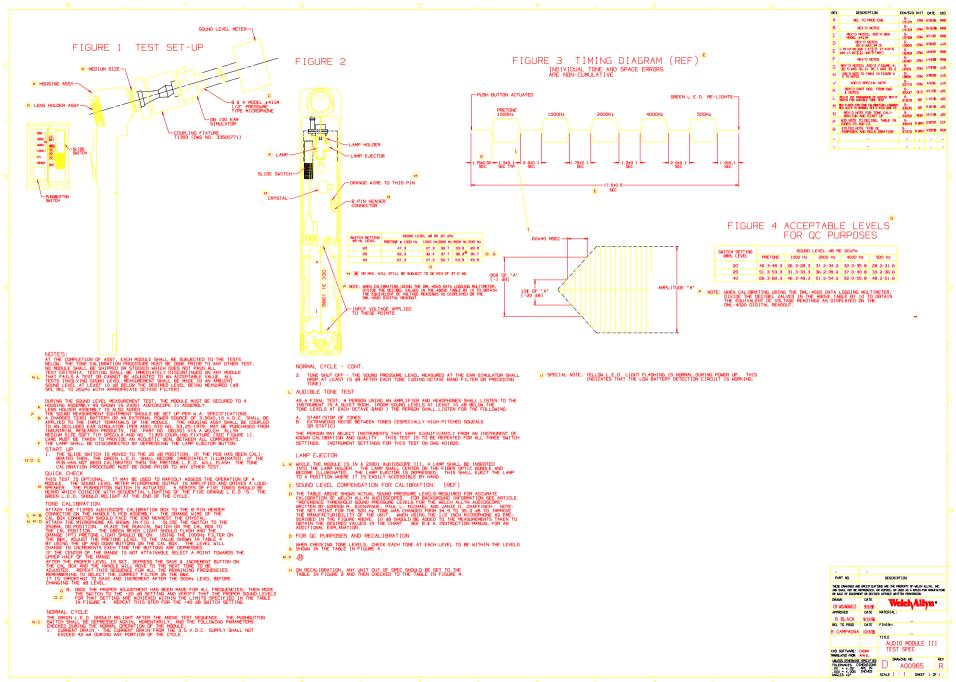
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		BE READJUSTED SUCH THAT T ATION, THEN IT SHALL BE R		SHALL BE REPLACED.	$\bigcirc$								
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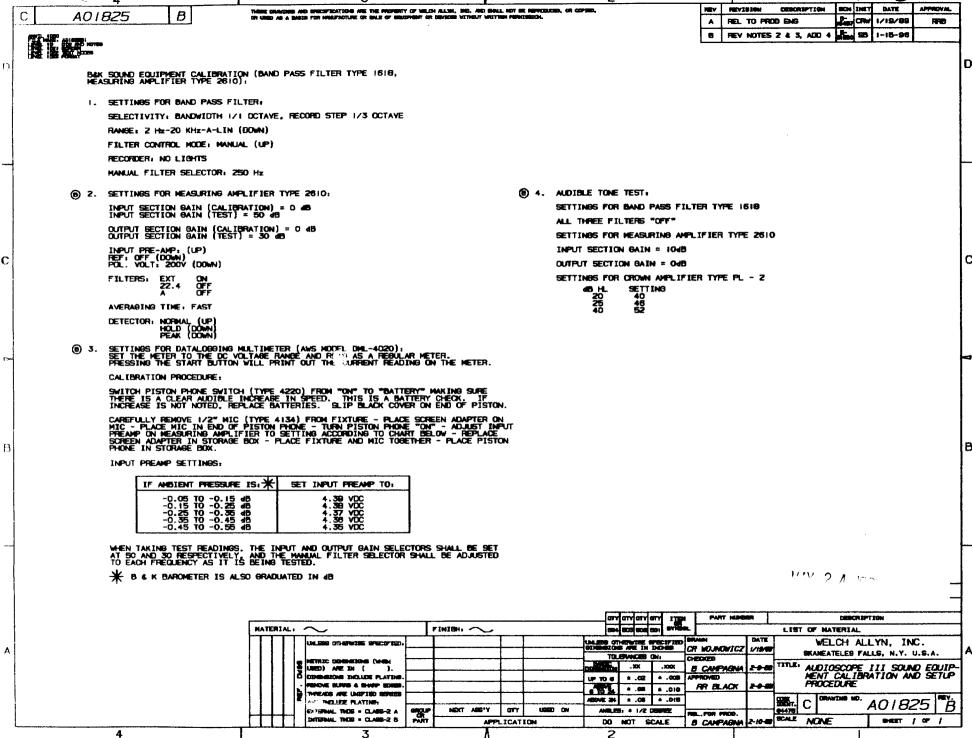












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		At the comples	sembly,	the	follow	ing mus	st be d	one to	the				
<ol> <li>Plug in a 71040 Charger into the jack and plug the charger into 120V A.C.</li> </ol>													
	2	battery)	productio into th become i	e charg	ging w								
	3		dle around ockwise an							ree			
	4. Tip charging stand with handle inserted between 30° to 45° off axis. Then rotate charging stand so handle wobbles for three turns each direction.												
	5		. does no ompletely,							or			
	go out completely, unit is to be judged acceptable.  6. Repeat Steps 2 thru 5 using a production model Tympanometer handle Complete with battery).												
	: MAY <b>2.4</b> (900)												
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